

Terms and Conditions for Short-Term Vehicle Hire (Hotel Guests)

1. Driver Eligibility

- 1.1. The driver must be between 30 and 70 years of age at the time of hire.
- 1.2. The driver must present a valid UK or internationally recognised driving licence, which must be held for a minimum of 2 years.
- 1.3. A copy of the driver's licence will be taken and retained securely for the duration of the hire.

2. Vehicle Use

- 2.1. The vehicle is to be used for personal, recreational, or tourism purposes only and must not be used for commercial activities, racing, or any illegal purposes.
- 2.2. The vehicle must only be driven by the designated driver(s) named on the rental agreement.
- 2.3. The vehicle is only available during the duration of the hotel reservation.

3. Vehicle Condition and Maintenance

- 3.1. The vehicle will be provided in a roadworthy condition. It is the driver's responsibility to maintain this condition and ensure basic checks are carried out (e.g., fuel levels, tyre pressure).
- 3.2. Any issues with the vehicle must be reported to the hotel immediately.

4. Camera and Tracking Equipment

- 4.1. The vehicle is equipped with a safety camera and GPS tracking system.
- 4.2. These devices must not be tampered with, removed, or disabled in any way.
- 4.3. Any evidence of tampering will result in immediate termination of the hire agreement, and additional charges may apply.

5. Damage and Liability

- 5.1. The driver is responsible for the vehicle for the duration of the hire.
- 5.2. In the event of damage to the vehicle, the driver will be liable for repair costs if it is determined the driver is at fault.
- 5.3. A damage deposit may be held, and any costs arising from damage may be deducted from this deposit.
- 5.4. The driver will not be liable for mechanical faults resulting from normal wear and tear.

6. Fuel Policy

- 6.1. The vehicle will be provided with a full tank of fuel.
- 6.2. The vehicle must be returned with a full tank of fuel, or a refuelling charge will apply.

7. Insurance

- 7.1. Comprehensive insurance is included with the rental, covering damage to third parties and the rental vehicle.
- 7.2. The driver is responsible for the excess of £1000.
- 7.3. Insurance does not cover personal belongings left in the vehicle.
- 7.4. A pre authorisation of £1000 will be taken during check in from a credit card registered to the driver of the vehicle

8. Penalties and Fines

- 8.1. The driver is responsible for any fines, penalties, or congestion charges incurred during the hire period.
- 8.2. An administrative fee may apply for processing fines.

9. Breakdown and Assistance

- 9.1. Breakdown cover is provided for the duration of the hire.
- 9.2. The driver must follow instructions provided by the breakdown service.

10. Termination of Agreement

- 10.1. The hotel reserves the right to terminate the rental agreement immediately if these terms and conditions are breached.
- 10.2. No refund will be provided in cases of termination due to breach of terms.

11. Governing Law

- 11.1. This agreement is governed by the laws of England and Wales.
- 11.2. Any disputes arising from this agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

By signing the rental agreement, the driver acknowledges they have read, understood, and agreed to these terms and conditions.

- QBE require driver to have held a licence for at least 3 years.
- Noted that the driver must have an internationally recognised licence however just to noted QBE will not provide cover for US & Canadian nationals.
- Driver is responsible for the excess as outlined in the T&Cs.
- Any driving agreeing to the Terms and Conditions agrees to the below:

(a) Verification of address of the hirer.

(b) Inspect the driving licence of the hirer and any other permitted driver.

(c) The hirer/driver is not amongst the excluded persons listed below and that the vehicle will not be let out on hire or driven by any person:

i) Under the age as specified in the schedule.

ii) Over the age as specified in the schedule.

iii) Who has held a full driving licence to drive a vehicle of the same class for less than the period specified in the schedule.

iv) Who has had his/her driving licence suspended at any time.

v) Has not been convicted of any motoring offence (nor has a prosecution pending) in connection with the driving of a motor vehicle or motorcycle that has resulted in their driving licence being disqualified or suspended or more than 8 penalty points imposed. Spent convictions, covered by the Rehabilitation of Offenders Act 1974 may be disregarded.

vi) Who has any physical defect or infirmity or suffers from fits, diabetes or any heart complaint.

vii) Has referred any medical condition requiring DVLA notification and authorisation has been granted by the DVLA.

viii) Who has had their motor insurance declined or renewal refused, or policy cancelled, or special terms imposed as a result of an adverse claims experience by any motor insurer.

ix) Who is a student and/or undergraduate under the age of 30 years.



x) Who is engaged wholly or partly in the entertainment profession or is a professional sportsperson.

xi) Who is a jockey or connected with racing.

xii) Who is a member of any foreign military or armed service.

Please sign the below to agree to the Short-Term Vehicle Hire Terms and Conditions:

Print name Date

Signature